

ACCOUNT INFORMATION				
Plan Type	<input type="checkbox"/> Business	<input type="checkbox"/> Residential	Last Mile Provider	<input type="checkbox"/> ViewQwest <input type="checkbox"/> HSBB
Account Number			Contract Term	<input type="checkbox"/> No Contract <input type="checkbox"/> 24 Months <input type="checkbox"/> 12 Months <input type="checkbox"/> 36 Months
Activation Date			Expiry Date	
Service Address				
SUBSCRIBER'S INFORMATION				
Full Name			NRIC / Passport	
Mobile No			Email	
TERMINATION DETAILS				
Termination Request Date			Termination Effective Date	
REASON OF TERMINATION				
<input type="checkbox"/> Aftersales Related	<input type="checkbox"/> Poor Billing Support	<input type="checkbox"/> Poor Customer Support	<input type="checkbox"/> Poor Technical Support	
<input type="checkbox"/> Bundle & Pricing Related	<input type="checkbox"/> Expensive Pricing	<input type="checkbox"/> No Proactive Recontract Offer	<input type="checkbox"/> Unattractive Bundle	
<input type="checkbox"/> Network Related	<input type="checkbox"/> Hardware Issue	<input type="checkbox"/> Intermittent Connection	<input type="checkbox"/> Slow Internet Speed	
<input type="checkbox"/> Subscriber / Personal Related	<input type="checkbox"/> Death of Customer/User	<input type="checkbox"/> Moving Home – Have Existing ISP	<input type="checkbox"/> Personal/Natural Calamity	
	<input type="checkbox"/> Leaving Country	<input type="checkbox"/> Moving Home – Not Serviceable	<input type="checkbox"/> Sold Home	
<input type="checkbox"/> VAS Related	<input type="checkbox"/> FDNS Service Limitation	<input type="checkbox"/> Unprocessed VAS Request	<input type="checkbox"/> Wrong Charging	
Termination Requirements:				
<ul style="list-style-type: none"> The modem must be promptly returned to our Kuala Lumpur office. Failure to comply with this requirement will result in a charge of RM250. The effective termination date will be contingent upon either our receipt of the modem or the date of your application submission, depending on whether your location necessitates the return of the modem, as outlined in the Service Application Form. In cases where the return of the modem is mandated by your location, it is imperative to underscore that the customer is liable for service charges until the modem is successfully returned. 				
HARDWARE INFORMATION				
CPE	<input type="checkbox"/> Modem	<input type="checkbox"/> Adaptor <input type="checkbox"/> Patch Cord		
Serial Number			Condition	<input type="checkbox"/> Acceptable <input type="checkbox"/> Faulty
Signature of Customer			For and on behalf of ViewQwest (Signature)	
Customer Name			ViewQwest	
Date			Date	